Action	Lead	Update
1. Appoint a senior officer in each directorate as a Dementia Champion to lead on this issue within their directorate, with specific responsibility for ensuring that: a. All new Council staff appointed to customer-facing roles, particularly those in the Call Centre, the First Contact centre and our public libraries and parks, participate in mandatory Dementia Friends training as part of their induction. b. Existing staff in customer-facing roles participate in Dementia Friends training within twelve months. c. Environmental checks are carried out in all of the public buildings and open spaces within their directorate's control to ensure that they are Dementia Friendly. d. The Dementia Friendly logo is displayed prominently at these locations once they are determined to be dementia friendly.	Oliver Collins, Helen Ramsden & Vicky Wood	Vicky Wood has recently started in post and will be leading on the development, alongside Helen, of the Dementia Competency Framework. The actions for this item will be incorporated into the development of this framework. The provision of Dementia Friends training is included within Making Space's contract and Amanda Burrell, Team leader of Oldham Making Space, doesn't believe there will be too much issue with capacity to deliver the training.

e. Their directorate, and the Dementia Friendly public buildings and open spaces, are registered separately as individual entities with the Oldham Dementia Action Alliance, in addition to the Council being itself registered corporately. f. A report of progress for that directorate is prepared for circulation to elected members and for publication on the Council's website during Dementia Awareness Week in May 2017.		
Ask these officers to work with the national charity Making Space and the local groups Let's Be Heard and the Springboard Oldham Dementia Carers Group to support the delivery of staff training, the carrying out of environmental checks, and the completion of the registration process.	Oliver Collins, Helen Ramsden & Vicky Wood	Linked to Activity listed above.
Carry out a review of Council employment practices to ensure that best practice is being followed in offering staff living with dementia,	Oliver Collins & Sally Blackman	The Council doesn't have an employment practice specifically dedicated to those with Dementia or who care for someone with Dementia.

or caring for a family member living with dementia, appropriate ongoing support and flexible working arrangements.		Any provision would be made through the existing Flexible Working and Special Leave policy which was implemented in November 2015. Carer /Compassionate Leave Where a close relative falls ill, either very suddenly or progressively to the extent that they rely entirely on the employee for daily care and living needs e.g. very sick relative, very sick child, terminally ill relative, up to 5 days paid special leave per year can be agreed for the future care of the dependent relative, as opposed to the actual caring for the relative.
		This Policy is due for review in December 2017.
Ask our partner organisations, Oldham Community Leisure, Oldham Mio-Care, and Unity Partnership, to make similar commitments	Oliver Collins	The actions, where appropriate, will be shared with the Council's partner organisations with the ask being for them to implement the proposals, where possible. This will also be extended to the Clinical Commissioning Group, NHS Trusts and other NHS organisations that operate within Oldham.
Create a new Dementia Hub in an accessible, dementia-friendly Council building by providing accommodation to co-locate relevant staff from the following organisations – the Alzheimer's Society, Age UK Oldham, Making Space and the Memory Assessment Service – and meeting rooms and activity areas for people living with dementia and their carers.	All	 Whilst in principle, the notion of having one, central Dementia Hub is supported, there are a number of challenges that would have to be overcome to achieve this. This includes; The sourcing of a location for the Hub Encouraging / Persuading the various organisations to vacate current premises and relocate to a new location One central location acting as a Dementia Hub could hinder some people's access to one or more of the services. The ambition to be a Dementia friendly town should see services accessible to all residents in all parts of the borough. Locating services in one central location would appear to be

		counter-intuitive to this ambition. Salford University have recently launched and opened a Dementia Hub as part of the Dementia Institute at the University. A visit is currently being organised for a party from Oldham to visit it and see what learning can be taken from Salford's experience and whether.
Investigate the merits and practicalities of introducing, and promoting, a Dementia Buddy wristband scheme with representatives from the emergency services and Transport for Greater Manchester. This scheme is operational and actively promoted within the Metropolitan Borough of Wigan.	Oliver Collins	The Dementia Scheme has been looked at in Wigan, as well as the small scale pilot that has been launched in Grotton. The scheme was presented to the Health & Wellbeing Board last week and was supported by the Board. They have been invited to the next Dementia Partnership meeting in August so the scheme can be discussed with both commissioners and providers and worked out how it can be supported in Oldham.
Create a transport sub-group of the Oldham Dementia Action Alliance to look specifically at how bus, tram and taxi transport can be made more dementia-friendly.	Oliver Collins & Amanda Burrell	Transport is something the Dementia Action Alliance has looked at in detail over the past few years. Bus – Very difficult to engage with as individual private firms and very limited access to the bus drivers themselves. Trams – Any activity with staff needs to be driven through TfGM. Are aware of the Dementia United ambition of "making Greater Manchester the best place in the world to live for people with dementia. Our programme is being co-produced with citizens as partners" Taxi – Discussions have been had with John Garforth, the Council's Licencing Manager, and has been agreed that Making Space can

		attend the next Taxi Driver Forum to provide information and raise the awareness of Drivers and Firms around what can be done should they come across someone with Dementia.
Urge schools to include information about living with dementia into the local Personal Social and Health Education curriculum delivered to pupils to help develop their understanding of dementia.	Oliver Collins & Amanda Burrell	Engaging with schools is extremely difficult. Some schools have engaged and included within their PSHE curriculum already. However, given the lack of control that the Council has over schools curriculum, and an already large number of competing priorities for limited lesson time, all that can be done is keep encouraging and offering the opportunities to schools and hope they take the offer up
Council is also asked to appoint an elected member as a Dementia Champion to lead on this issue for Council.	Cllr Moores and Harrison.	A 'role profile' is being developed that outlines what could be expected from the member should they wish to take on this role. There would also be considerable ability for the nominated member to shape the role as they deem appropriate.